



**Keystone RV
Company**

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 18V-843
Safety Advisory: 19-340
Transport Canada: 2018-664
January 17, 2019

Recall Population

Year	Model	Serial Number Range
2019	Aerolite 2513RLF, 2683RK, 2733RB; Models with D44 axles	KP910594 - KP910650
2019	Atlas 2922BH, 2952RLF, 3112BHF, 3132ML; Models with D44 axles	KP960275 - KP960375
2019	Bullet 243BHS, 248RKS, 257RSS, 261RBS, 269RLS, 273BHS, 287QBS, 290BHS, 308BHS; Models with D35 axles	KT433534 - KT433819
2019	Cougar 22RBS, 25RES, 26RBS, 26RKS, 27RES, 27SAB, 27SGS, 29BHS, 29RDB, 29RKS, 29RLD; Models with D44 axles	KV506072 - KV506940
2019	Hideout 272LHS, 274LHS; Models with D35 axles	K7245283 - K7245478
2019	Outback 210URS, 221UMD, 240URS, 260UML, 280URB, 299URL; Models with D35 axles	KB451288 - KB451609
2019	Passport 175BH, 197RB, 199ML, 216RD, 2210RB, 239ML, 240BH, 2521RL, 2710RB, 2820BH, 2950BH; Models with D35 axles	KD413518 - KD413547 KK413017 - KK413408
2019	Springdale 280BH, 282BH, 293RK, 296BH, 298BH, 303BH, 311RE; Models with D44 axles	K3103228 - K3103905

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that the vehicles in the recall population may have an axle built with bearings that have insufficient grease. Under certain conditions during travel, the bearing can heat up and fail leading to an increased risk of property damage and poor vehicle handling, increasing the risk of a crash.

***What we
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is inspect the axle tag to determine the affected axle. Once the axle has been determined to be affected, the bearing will need to be removed and inspected. The service and parts required for this corrective action will be provided at no charge to you.

***What we
need you to
do***

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

***If you have
questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. Please contact Keystone Customer service if your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

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