



RECREATIONAL VEHICLE RECALL NOTIFICATION

Original Notification Date March 14, 2005
NHTSA # 05V-076
Transport Canada # 05-066
Keystone # 05-052

REASON FOR THIS RECALL

Keystone RV Company has determined that a defect may exist with the furnace installation of certain Sprinter, Springdale and Tail-Gator Travel Trailers and Fifth Wheels manufactured by our Pendleton, Oregon facility between June 3, 2004 and February 24, 2005. The last six (6) digits of the vehicle identification numbers of the potentially affected Travel Trailers and Fifth Wheels are:

Sprinter: 217703 – 221453
Springdale: 116282 – 121932
Tail-Gator: 851235 – 852211

WHAT KEYSTONE RV WILL DO

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. They stand ready to assist in addressing this condition by inspecting the furnace installation and remedying any defects at no charge to you. At your earliest convenience, please make an appointment to have your Travel Trailer or Fifth Wheel serviced by your dealership. The labor time necessary to perform this service correction is approximately 1.0 hour; however, it may be necessary to order parts so the unit may not be available the same day.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety of our customers and the quality of our products are of the utmost importance to us.

ALERT: Continued use of the described Travel Trailer or Fifth Wheel without having the preventative actions completed immediately could possibly lead to carbon monoxide poisoning, fire, personal injury or death.

IF YOU HAVE QUESTIONS

Your dealer is best equipped to obtain parts and provide service to ensure that your Travel Trailer or Fifth Wheel is corrected as promptly as possible. If, however, you take your Travel Trailer or Fifth Wheel to your dealer on the agreed service date, and they do not remedy the condition within a reasonable amount of time, please contact Keystone Customer Service by calling 1-866-425-4369.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time period, you may also submit a written complaint to: **Administrator National Highway Traffic Safety Administration 400 Seventh Street SW Washington DC, 20590**. You may also call at 1-888-DASH-2-DOT (1-888-327-4236). Washington residents use 1-202-366-0123.

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