RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date       June 30, 2010
NHTSA #                       10V-295
Transport Canada #            N/A
Keystone #                   10-142

Recall Population
2010 - 2011 Raptor Model 400RBG Fifth Wheels
VIN Ranges:
2010 4YDF40034AR800576 - 4YDF40037AR801513
2011 4YDF40025BR800045 - 4YDF40021BR800396

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2010 - 2011 Keystone Raptor 400RBG Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall
It has been decided the propane hose for the slide room may contact the tire and may become damaged as a result. A propane leak, in the presence of an ignition source, could result in a fire and/or explosion causing property damage and/or personal injury.

What we will do
Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to install a metal plate to prevent the propane line from coming into contact with the tire. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do
At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions
Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.)