



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date December 11, 2009
NHTSA # 09V-492
Transport Canada # 09-357
Keystone # 09-127

Recall Population

2010 Raptor Fifth Wheels Production Dates: 9/25/2009 – 12/11/2009

VIN Ranges:

4YDF39131AR800797

4YDF30021AR800853 - 4YDF39138AR800859

4YDF36131AR800880 - 4YDF39130AR800886

4YDF30025AR800919 - 4YDF39132AR801060

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

Reason for this recall

It has been decided that the rear stabilizing jacks may extend while driving due to exposed wiring on the extend/retract switch for the jacks. If the exposed wiring is subject to road spray, it may activate the remote control panel and extend the jacks. If the jacks extend while driving, it increases the risk of loss of vehicle control leading to a vehicle crash.

What we will do

Keystone has notified our dealers regarding this situation. The remedy is to replace the extend/retract switch with a sealed switch supplied by Keystone. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)