



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notice Date: February 20, 2007

Safety Recall: 07V-049

Canadian Recall: 07-035

Service Advisory: 07-078

Keystone RV Company has determined that a defect which relates to motor vehicle safety exists in certain model year 2007 Raptors. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

MODELS AND SERIAL NUMBERS AFFECTED

Models Included: 2007 Raptors, models 299, 3018, 3110, 3612, 3712 & 3814

Serial Number Range: 7R801387 - 7R801950

Reason for this recall

The pins used to hold the electric bed frame in place may have the flat washer missing on the bottom side between the "R" clip and the side rail attachment. As a result the bed platform may become displaced during travel if the bed is not raised to the full up position. Failure to remedy this situation may cause damage to the trailer and if the bed is used will result in an increased risk of personal injury.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. They now stand ready to inspect the electric bed lift system and install any missing washers. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

At your earliest convenience, please make an appointment to have your Raptor serviced by your dealership. The labor time to perform this correction is approximately ½ hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your Raptor for this repair.

If you have questions

Your Raptor dealer is best equipped to obtain parts and provide service to ensure your Raptor is corrected as promptly as possible. If your dealer is unable to assist or if you take your Raptor to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

In the USA, if your dealer fails or is unable to remedy this defect without charge and within a reasonable time period, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

In Canada, you may also submit a written complaint to: Head of Recalls Road Safety and Motor Vehicle Regulation, Transport Canada, 2780 Sheffield Rd., Ottawa, Ontario K1B 3V9. You may also call at 1-613-993-9851.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

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