RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date: February 23, 2004
NHTSA #: 04V-157
Transport Canada #: N/A
Keystone #: 04-039

Recall Population

VIN Range: 4YDF361204J850101 - 4YDF361314J850665

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

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<td>It has been decided the model listed above were manufactured without the required gussets which reinforce and stabilize the hitch pin box assembly in the frame. The frame may begin to flex and fatigue the metal leading to an increased risk of frame failure in the pin box area.</td>
<td>Keystone has notified our dealers regarding this situation. The remedy is to reinforce the frame with the required gussets. The service and parts required for this corrective action will be provided at no charge.</td>
<td>At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately eight hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.</td>
<td>Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.</td>
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If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.)