



## **RECREATIONAL VEHICLE SAFETY RECALL NOTICE**

Original Notification Date      June 1, 2012  
NHTSA #                              12V-247  
Transport Canada #              2012-171  
Keystone #                          12-175

### **Recall Population**

2012 - 2013 Vantage Travel Trailers  
Production Dates: 10/12/2011 – 5/7/2012

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

### ***Reason for this recall***

It has been decided certain Vantage vehicles have been manufactured without a gimp molding on the skirt metal at the access area for the holding tank valves. **Continued use of the vehicle without installing the gimp molding increases the risk of personal injury when using the valves.**

### ***What we will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. **The remedy is to install a gimp molding on the skirt metal at the access area of the valves.** The service and parts required for this corrective action will be provided at no charge to you.

### ***What we need you to do***

**As soon as possible, please make an appointment to have your RV serviced by your dealership.** The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

### ***If you have questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)