



RECREATIONAL VEHICLE RECALL NOTIFICATION

Original Notification Date May 7, 2004
NHTSA # 04V-233
Transport Canada # N/A
Keystone # 04-042

Recall Population:

2004 Zeppelin Travel Trailers Production Dates 3/31/2004 – 4/28/2004
VIN Range: 4YDT2412744L606427 - 4YDT2412644L606693

REASON FOR THIS RECALL

It has been determined that a defect may exist with the dimmer switch for the interior ceiling lights in certain Zeppelin units indicated above. Under certain circumstances, the dimmer switch can build up enough heat to melt the plastic housing. Continued use of the unit without having the preventative action completed could result in personal injury or property damage.

WHAT KEYSTONE RV WILL DO

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation and they stand ready to assist in addressing this condition by replacing the dimmer switch at no charge to you. At your earliest convenience, please make an appointment to take your unit to the dealership to have this issue corrected.

We apologize for any inconvenience this situation may cause and appreciate your cooperation in this matter. As we are sure you will appreciate, the safety of our customers and the quality of our products is of the utmost importance to us.

IF YOU HAVE QUESTIONS

Should you have any questions or concerns regarding this correspondence, please feel free to contact one of our Customer Service Representatives at 866-425-4369. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call 1-888-DASH-2-DOT (1-888-327-4236). Washington residents use 1-202-366-0123.