



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date July 13, 2007
NHTSA # 07V-332
Transport Canada # N/A
Keystone # 07-089

Recall Population

2007 NRG Travel Trailers Production Dates: 11/15/2006 to 11/21/2006
VIN Range: 4YDT230217N820530 – 4YDT230227N820553

Suburban Manufacturing Company (“Suburban”) has determined that a defect which relates to motor vehicle safety exists in the range installed in the recreational vehicles listed above. Suburban model SRNA3SBBM ranges manufactured on September 21 and September 22, 2006 with serial numbers 063809986 through 063810173 are affected by this recall.

What is the problem?

A limited production of Suburban ranges was built with a new model of gas oven thermostat control. The operation of the range equipped with this oven thermostat control, under certain circumstances, could inadvertently provide gas flow at the low input rate to the oven burner during the pilot lighting sequence.

How can I tell if there is a malfunction and what should I do?

There isn't an easy way to determine if your range is malfunctioning. It will appear to operate normally. Because of this, it is important that the range not be used until the oven thermostat control has been replaced. Turn the range oven thermostat control to the “off” position and turn off the gas supply to the range.

How can I tell if this recall has been performed on my range?

Upon completion of this recall, the new oven thermostat will have the initials “BSI” printed on the top of the oven thermostat control. The attached page includes a drawing of the new oven control with these initials.

What should I do if I have a model SRNA3SBBM range covered by this recall?

Owners of recreation vehicles with Suburban model SRNA3SBBM ranges manufactured on September 21 and September 22, 2006 with serial numbers 063809986 through 063810173 should have the oven thermostat control replaced immediately. The replacement oven thermostat control is currently available and may be installed by any recommended Suburban service center, by the dealer from whom you purchased your vehicle, or by most recreation vehicle dealers. Installation should take approximately one hour and will be at no cost to you. If you have any questions about the recall, or desire assistance in locating a Suburban service center to perform the replacement, you may contact Suburban by placing a collect call to (423) 775-2131 ext. 7102 between 8:00 am and 5:00 pm Eastern Time, Monday through Friday.

What if I'm not satisfied?

If you have a Suburban range which is included within this recall, you may submit a complaint to the Administrator, National Highway Traffic Safety Administrator, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (Washington D.C. area residents may call 426-0123) if you believe Suburban has failed or is unable to remedy the defect without charge within a reasonable time.

Suburban apologizes for any inconvenience.