



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date January 28, 2011
NHTSA # 11V-027
Transport Canada # 2011-024
Keystone # 11-160

Recall Population

2010 - 2011 Montana Model 3850RL Fifth Wheels

Production Dates: 8/7/2009 – 12/16/2010 VIN Ranges:

2010 4YDF35823**A4702325** 2011 4YDF35824**B4700536** - 4YDF35820**B4702543**

2009 - 2011 Montana Big Sky Model 385RLT Fifth Wheels

Production Dates: 10/23/2008 – 9/8/2010 VIN Ranges:

2009 4YDF35829**94710165** - 4YDF35827**94710195**

2010 4YDF35824**A4710000** - 4YDF35827**A4710119**

2011 4YDF35822**B4710000** - 4YDF35820**B4710013**

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

<i>Reason for this recall</i>	It has been decided the propane hose for the slide room may contact the tire and may become damaged as a result. A propane leak, in the presence of an ignition source, could result in a fire and/or explosion causing property damage and/or personal injury.
<i>What we will do</i>	Keystone has notified our dealers regarding this situation. The remedy is to install a metal plate to prevent the propane line from coming into contact with the tire. The service and parts required for this corrective action will be provided at no charge.
<i>What we need you to do</i>	At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.
<i>If you have questions</i>	Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)