RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date: February 28, 2013
NHTSA #: 13V-065
Transport Canada #: 2013-065
Keystone #: 13-191

Recall Population
2013 Montana Fifth Wheels
Serial Number Range: D4701739 - D4702032
2013 Fuzion Fifth Wheels
Serial Number Range: DF811312 - DF811489

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall
It has been decided Progressive Dynamics, Inc. PD4590 power converters manufactured between January 14, 2013, and February 8, 2013 with serial number prefix A13014 through A13039 and installed in Keystone vehicles indicated in the population above may not have adequate gap (minimum .38”) between the two A/C stab rails under the main 50 amp A/C breakers. Less than 0.38” separation between the two A/C stab rails could result in arcing between the stab rails leading to an increased risk of fire, property damage and/or personal injury.

What we will do
Keystone has notified our dealers regarding this situation. The remedy is to inspect the stab rail for the proper gap and if incorrect the stab rails will be replaced with ones supplied by Keystone. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do
Do not connect the shore cord until the vehicle has been inspected. As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions
Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.)