



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date November 29, 2010
NHTSA # 10V-587
Transport Canada # 2010-411
Keystone # 10-150

Recall Population

Year	Product Line	Production Dates
2007 - 2011	Montana Big Sky Fifth Wheels	1/19/2007 – 9/9/2010
2010 - 2011	Fuzion Fifth Wheels	9/9/2009 – 10/19/2010
2010 - 2011	Montana High Country Fifth Wheels	3/23/2010 – 10/14/2010
2009 - 2011	Montana Fifth Wheels	6/2/2008 – 10/21/2010
2011	Raptor Fifth Wheels	5/10/2010 – 10/21/2010

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain Norcold 1200, 1201, 1210 and 1211 model gas/electric refrigerators with serial numbers from 315525 to 13088811, non-consecutively, should be recalled. The refrigerator's serial number is located inside the fresh food compartment. These refrigerators may have cooling units with a cooling unit serial number between 700000 to 13085759. This is a new recall campaign to include all 1200, 1201, 1210 and 1211 models.

Even if your refrigerator was repaired as part of a previous recall it is necessary to have it repaired again to minimize the risk of injury or death due to fire.

The installation of the High Temperature Sensor will be at no cost to you.

Owners of recalled refrigerators should NOT operate their refrigerator until it can be professionally repaired by your dealer or a Norcold authorized service center.

If you have one of the recalled refrigerators and you:

- Currently reside in the RV, you should immediately:**
- 1. Set the refrigerator controls to "OFF".**
 - 2. Unplug the refrigerator through the service vent on the outside of the vehicle.**
 - 3. Contact your dealer, a Norcold authorized service center or Norcold's Recall Center at 800 767-9101 as soon as possible to get assistance.**

- Do not currently reside in the RV, you should immediately:**
- 1. Set the refrigerator controls to "OFF".**
 - 2. Unplug the refrigerator through the service vent on the outside of the vehicle.**
 - 3. Disconnect from shore power.**
 - 4. Contact your dealer, a Norcold authorized service center or Norcold's Recall Center at 800 767-9101 as soon as possible to get assistance.**

Failure to follow these instructions can result in a fire causing injury or death.

To locate a service center nearest you, go to www.norcoldrecall.com. You can also check online at www.norcoldrecall.com to see if your cooling unit is under recall by clicking on the 'Check Status' button.

If your dealer or an authorized Norcold service center fails or is unable to remedy this defect without charge and within a reasonable time, please contact Norcold at 800 767-9101 or Keystone at 866-425-4369. You may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist.

We regret any inconvenience related to this recall campaign. Our first priority is the safety of our products and the satisfaction of our customers. Thank you for your attention to this important matter.