



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date February 12, 2010
NHTSA # 10V-044
Transport Canada # 2010-030
Keystone # 10-128

Recall Population

2010 Fuzion Travel Trailers and Fifth Wheels with Touring Edition II Package
Production Dates: 10/14/2009 – 1/11/2010
VIN Range: 4YDF32220AF810638 - 4YDF32220AF810879

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

Reason for this recall It has been decided that the rear ramp door cable support bracket bolts may fail when the door is used in the patio position. A falling door will lead to an increased risk of personal injury if a person is on the door in the patio position.

What we will do Keystone has notified our dealers regarding this situation. The remedy is to replace the ramp door cable hardware with the correct hardware as specified by Keystone. The service and parts required for this corrective action will be provided at no charge.

What we need you to do At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)