



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date January 24, 2011
NHTSA # 11V-002
Transport Canada # 2011-003
Keystone # 10-156

Recall Population

2010 - 2011 Cougar Travel Trailers VIN Ranges:
2010 4YDT30F25AV507166 - 4YDT30F29AV507168
2011 4YDT30W20BV500160 - 4YDT30F28BV501069
Production Dates: 3/31/2010 – 5/6/2010

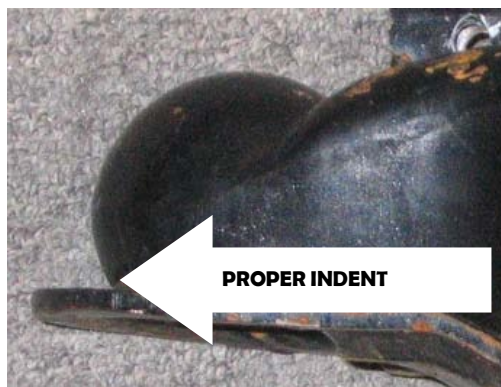
2010 - 2011 Laredo Travel Trailers VIN Ranges:
2010 4YDT29620AV603052 - 4YDT3032XAV603069
2011 4YDT29121BV600024 - 4YDT29620BV600444
Production Dates: 3/31/2010 – 5/18/2010

2010 - 2011 Outback Travel Trailers VIN Ranges:
2010 4YDT28625AB453368 - 4YDT30121AB453406
2011 4YDT30128BB450004 - 4YDT27027BB450668
Production Dates: 3/30/2010 – 5/18/2010

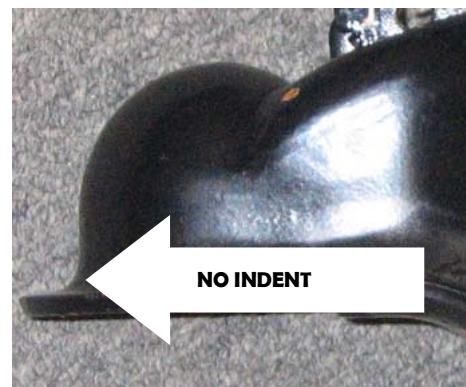
Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

Reason for this recall It has been decided certain brand name hitch couplers “Puregain” installed by Lippert Components as original equipment on Keystone recreational vehicles may be lacking an indentation on the forward edge of the coupler. If the coupler is lacking the indent it will lead to an increased risk of trailer separation from the hitch ball while towing resulting in property damage and/or vehicle crash.

What we need you to At your earliest convenience, please inspect the hitch coupler for the proper indentation as shown below in the horizontal side view of the coupler. A correctly formed coupler indentation rolls under the hitch ball slightly to capture the hitch ball when engaged.



Correct



Incorrect

***What we
will do***

If you believe your coupler is **not** formed correctly as shown above, please contact us at (866) 425-4369. When we confirm the coupler is not formed correctly we will arrange to have the coupler replaced at no charge to you. **IMPORTANT – DO NOT tow the trailer until it is confirmed you have a correctly formed coupler.** If you have any questions, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)