



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: 06V-318
Canadian Recall: 06-202
Service Advisory: 06-074

REASON FOR THIS RECALL

Keystone RV has decided that a defect which relates to motor vehicle safety exists in certain model year 2007 Cougar Fifth Wheels, models 289 and 2811 recreational vehicles. The above 2007 Keystone RV Fifth Wheels may have been manufactured with the furnace air intake tube not installed correctly. The air intake may draw air from inside the unit (instead of fresh outside air) which can cause improper gas/air mixture and inefficient combustion. Also, if the transition tube hits the furnace air intake tube end to end, instead of overlapping, the pressure can push the furnace intake tube into the blower housing/wheel which could result in a bind causing rubbing and possible failure.

MODELS AND SERIAL NUMBERS AFFECTED

Models Included:

2007 Cougar Fifth Wheels models 289 and 2811

Serial Number Range:

Model 289: 4YDF2892572500934 - 4YDF2892672501381

Model 2811: 4YDF2812372501205 - 4YDF2812372501608

WHAT WE WILL DO

A notice has been sent to the appropriate Keystone dealers regarding this recall including your selling dealership. The dealers now stand ready to inspect the intake tube to determine if any corrective action is required.

WHAT YOU SHOULD DO

At your earliest convenience, please make an appointment to have your fifth-wheel serviced by your dealership. The recreational vehicle will need to be at the dealer to perform this service correction approximately one (1) day. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your fifth-wheel.

Your Keystone RV dealer is best equipped to obtain parts and provide service to ensure your fifth-wheel is corrected as promptly as possible. If your dealer is unable to assist, please contact Keystone Customer Service by calling 1-866-425-4369. If you take your fifth-wheel to your dealer on the agreed service date, and the Dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

In the USA, if your dealer fails or is unable to remedy this defect without charge and within a reasonable time period, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590. You may also call at 1-888-DASH-2-DOT (1-888-327-4236). Washington residents use 1-202-366-0123.

In Canada, you may also submit a written complaint to: Head of Recalls Road Safety and Motor Vehicle Regulation, Transport Canada, 2780 Sheffield Rd., Ottawa, Ontario K1B 3V9. You may also call at 1-613-993-9851.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety of our customers and the quality of our products are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

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