



Original Notice Date: August 3, 2006
Safety Recall: 06V-257
Canadian Recall: 06-185
Service Advisory: 06-072

REASON FOR THIS RECALL

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain 2007 Keystone RV Cougar 311RLS models. These units may have been manufactured with the incorrect axle spring rating. The axle springs may fail if they are loaded beyond the rated capacity which could result in adverse vehicle handling and possibly a crash.

MODELS AND SERIAL NUMBERS AFFECTED

Models Included:

2007 Cougar 311RLS Fifth Wheels Manufactured in Goshen, Indiana

Serial Number Range:

4YDF3112172500221 - 4YDF3112772501230

WHAT WE WILL DO

A notice has been sent to your selling dealership regarding this situation. The dealers stand ready to assist you in addressing this condition by inspecting the tag on the axle of your recreational vehicle to determine if it is affected. If affected, the dealer will replace the axle springs without charge.

WHAT YOU SHOULD DO

At your earliest convenience, please make an appointment to have your fifth wheel serviced by your dealership. The recreational vehicle will need to be at the dealer to perform this service correction approximately one (1) day. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your fifth wheel.

Your Keystone RV dealer is best equipped to obtain parts and provide service to ensure your travel trailer is corrected as promptly as possible. If your dealer is unable to assist, please contact Keystone Customer Service by calling 1-866-425-4369. If you take your Travel Trailer to your dealer on the agreed service date, and the Dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

In the USA, if your dealer fails or is unable to remedy this defect without charge and within a reasonable time period, you may also submit a written complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

In Canada, you may also submit a written complaint to: Head of Recalls Road Safety and Motor Vehicle Regulation, Transport Canada, 2780 Sheffield Rd., Ottawa, Ontario K1B 3V9. You may also call at 1-613-993-9851.

We apologize for this inconvenience. Your safety and continued satisfaction with our product is of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

2642 Hackberry Drive – Goshen, IN 46526
574-535-2100