Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

It has been decided the vehicles identified in this recall population equipped with axles manufactured by Lippert Components Inc. (LCI) and Tru Ryde or Axle Tek 10” or 12” wheel hubs may have been manufactured with wheel studs which could break. If more than one wheel stud breaks and the vehicle is in motion, it could result in the separation of the wheel from the vehicle leading to an increased risk of property damage and/or vehicle crash.

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect the wheel hubs and replace if necessary. The service and parts required for this corrective action will be provided at no charge to you.

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 3 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.).