



**Keystone RV
Company**

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 15V-499
 Transport Canada: 2015-353
 Safety Advisory: 15-233
 August 17, 2015

Recall Population

2014-2015 Avalanche Model 355RK Fifth Wheels
 Serial Number Range: EE760149 – FE760047
 2015-2016 Alpine Model 3100RL, 3101RL, 3555RL, 3556RL, 3590RS,
 3591RS, 3600RS, 3601RS, 3730RS Fifth Wheels
 Serial Number Range: FE780535 – GE780275
 2016 Laredo Model 325RL, 350FB, 355RL Fifth Wheels
 Serial Number Range: GE600446 – GE600452

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided certain vehicles may have been manufactured with a rear window that is identified with an exit sticker and the rear window is not intended to be a secondary emergency exit. If an emergency situation arises and the occupants of the vehicle attempt to use the rear window as an emergency exit point they will not be able to exit as the rear ladder blocks the emergency egress point resulting in an increased risk of personal injury. Your vehicle is, however, equipped with a secondary emergency egress window. Please locate all egress points, including the appropriate secondary emergency egress point, for all occupants and users of your vehicle.

***What we
will do***

The remedy is to remove the emergency exit sticker if the emergency egress window is blocked by the ladder. If you need assistance in inspecting the window or removing the exit sticker please contact a Keystone dealer and the remedy will be performed at no charge.

***What we
need you to
do***

As soon as possible, please e-mail ownerrelations@keystonerv.com or call **1-866-425-4369**. We will need the following information:

- VIN
- Name, address and phone number
- A photo showing the sticker is removed on the affected window or showing the emergency egress window is not blocked by the ladder.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

