



**Keystone RV
Company**

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

NHTSA: 15V-317
 Transport Canada: 2015-275
 Safety Advisory: 15-225
 June 18, 2015

Recall Population

2015 Aerolite	FP910811 - FP910838	2015 Denali	FP940845 - FP940847
2015 Kodiak	FJ972070 - FJ972078	2015 Voltage	FZ991339- FZ991412
2015 Alpine	FE780866 - FE780886	2015 Avalanche	FE760629 - FE760655
2015 Bullet	FD425761 - FD426136	2015 Carbon	FR805862 - FR805894
2015 Cougar	F2509205 - F2509631	2015 Cougar X-Lite	FV509200 - FV509566
2015 Fuzion	FF811096 - FF811151	2015 Impact	FF815696 - FF815712
2015 Laredo	FK602376 - FK602466	2015 Montana	F4702338 - F4702490
2015 Montana HC	FA740848 - FA740903	2015 Outback	FB453808 - FB453975
2015 Passport	FT415427 - FT415661	2015 Raptor	FR800990 - FR801027
2015 Sprinter	F1532915 - F1533061		

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that the self-tapping screws attaching the Norco slide room cable bracket to the drive chain may fail. If all four (4) screws for the cable brackets holding the room in the closed position fail, the slide room will not be secured to the sidewall during travel and the slide room may extend increasing the risk of vehicle crash.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the self-tapping screws with ones supplied by Keystone. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 2 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

