Recall Population
2014 Alpine EE780061 - EE780092
2014 Big Sky EA710002 - EA710003
2013 Montana D4702214 – D4702416
2014 Montana E4700000 – E4700567
2014 Fuzion - Chrome Package Only EF810828 - EF811301
2014 Infinity EC664713, EX810352 – EX810368
2014 Voltage EC663950 – EC664712

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall
It has been decided that certain Frigidaire Model CFMV152CLB & CFMV154CLS microwaves manufactured between Jan. 27, 2013 and April 10, 2013 with serial range of KG30607951 through KG31600670 installed in the vehicles listed above may self start and begin heating while unattended. If the microwave has something stored in the cavity and the microwave begins heating the contents while unattended, there exists a risk of smoke or fire inside the microwave.

What we will do
Keystone RV will contact Frigidaire on your behalf to set up a service call to come to you to repair your microwave. The remedy is to repair the membrane/keypad component. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do
As soon as possible, please call 1-866-425-4369 to make an appointment to have your microwave serviced by Frigidaire. You will need to provide the following information:

- VIN
- Microwave model and serial number
- Name, address (where you want your unit serviced), and phone number

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.)