



## RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date September 22, 2010  
NHTSA # 10V-413  
Transport Canada # 2010-315  
Keystone # 10-147

### **Recall Population**

<b>Year</b>	<b>Product</b>	<b>Production Dates</b>	<b>VIN Range</b>
2011	Alpine	8/26/2010 - 8/31/2010	4YDF3642X <u>BE780267</u> - 4YDF36422 <u>BE780280</u>
2011	Avalanche	8/26/2010 - 8/31/2010	4YDF34028 <u>BE760321</u> - 4YDF33521 <u>BE760342</u>
2011	Fuzion	8/19/2010 - 8/31/2010	4YDF30225 <u>BF810592</u> - 4YDF39826 <u>BF810662</u>
2011	Laredo Fifth Wheels	8/26/2010 - 8/31/2010	4YDF3102X <u>BE601430</u> - 4YDF31825 <u>BE601470</u>
2011	Montana	8/19/2010 - 8/31/2010	4YDF34529 <u>B4701602</u> - 4YDF36128 <u>B4701754</u>
2011	Mountaineer	8/19/2010 - 9/1/2010	4YDF28528 <u>BR730537</u> - 4YDF34722 <u>BR730598</u>

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

### ***Reason for this recall***

It has been decided certain Dexter axles manufactured between August 15 and August 30, 2010 and installed as original equipment on Keystone recreational vehicles may contain cracks in the spindle weld. These cracks can propagate and cause the spindle to detach from the axle tube, resulting in the separation of the wheel end from the vehicle leading to an increased risk of property damage and/or vehicle crash.

### ***What we will do***

Keystone has notified our dealers regarding this situation. The remedy is to inspect the axle serial number and replace it if it falls within the serial number range identified by Dexter. The service and parts required for this corrective action will be provided at no charge.

### ***What we need you to do***

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately four hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

### ***If you have questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)